

WARRANTY CONDITIONS

There is a five-year guarantee covering manufacturing faults of the water mattress weldings and of the Akva Vital Electronic heating element provided the waterbed consists of original Akva parts and was bought at an authorised dealer. The guarantee is valid for new items (production date + max. 3 months.)

Besides faults in weldings, a leak in the water mattress is not covered by the guarantee, if it is not attributable to manufacturing faults.

For faults in materials and manufacturing attributable to Akva Waterbeds A/S, the guarantee covers the necessary replacement of spare parts or repairs. Transport and installation costs are responsibility of the buyer during the last four years of the guarantee period.

The guarantee will be invalidated if

- the bed is not used normally and maintained in accordance with the instructions of Akva Waterbeds A/S
- the bed is subjected to overloading.
- other than original Akva Waterbeds A/S spare parts are used.
- the lawtag has been separated from the mattress
- an emptied mattress has been stored for more than three months.

The ordinary provisions according to the Sale of Goods Act apply to flaws, complaints etc. and also covers Akva Baby, water pillows and the standard waterbed parts like safety liner, cover, foam, divider, base boards, base and any accessories.

Akva Waterbeds A/S must be informed of damage discovered by the owner as quickly as possible.

For the recognition of claims, the Akva dealer needs documentation as follows:

- invoice copy with date of purchase and date of fitting
- documentation of regular maintenance with original Akva care products.

On replacement parts, we offer the legally prescribed two-year guarantee.

Akva Waterbeds A/S cannot accept liability beyond the points specified above. Colour changes in vinyl or covers do not justify a cause for complaint.

